

# TENABLE APPLICATION SUITE FOR SERVICENOW®

## MANAGE YOUR EXPOSURE WITHIN SERVICENOW



### Business Challenge

The attack surface and threat landscape are continuously changing, and organizations are constantly struggling with knowing their full picture of cyber risk when it comes to their IT, cloud and OT assets. The communication between security and IT teams is often limited due to the lack of having a centralized system to identify the most critical vulnerabilities and manage the remediation workflow process to stay on top of complex threats and growing security requirements. Without this tight integration, organizations are at risk with slow response times and poor visibility into their exposure.

### Solution

The Tenable™ integration with ServiceNow® offers best-in-class security by combining ServiceNow's industry-leading security orchestration, automation, and response engine with Tenable's market leading Exposure Management platform to quickly and effectively automate remediation response based on actual risk. The integrated solution provides a cohesive platform for both IT and security teams to streamline the vulnerability management, prioritization and remediation of all your organization's critical assets.

### Value

The Tenable suite of ServiceNow apps provide:

#### Tenable Connector:

- A simple standardized library to configure how to connect to your Tenable platform(s)

#### Service Graph Connector for Tenable for Assets:

- Bi-directional Asset Syncing between Tenable Platforms and ServiceNow CMDB

#### Tenable for IT Service Management:

- Bring Tenable Critical and High Severity findings into ServiceNow as incidents to start building out workflow/process

#### Tenable OT Security for Vulnerability Response:

- Bring all of your Tenable OT Security findings into ServiceNow Vulnerability Response and leverage all the powerful pre-built functionality of Vulnerability Response

#### Vulnerability Response Integration with Tenable:

- Complementary application to Tenable OT Security for Vulnerability Response to bring Tenable Vulnerability Management/Tenable Security Center findings.

### Technology Components

- Tenable Vulnerability Management/Tenable Security Center
- Tenable OT Security
- Tenable Connector
- Service Graph Connector for Tenable for Assets
- Tenable for ITSM
- Tenable OT Security for Vulnerability Response
- Vulnerability Response Integration with Tenable (Built and Supported by ServiceNow)
- ServiceNow Vancouver, Washington DC

### Key Benefits

- **Respond quickly, reduce errors** through automation and orchestration
- **Closed-loop remediation** via targeted re-scans
- **Reduce risk, exposure and loss** by prioritizing the most critical vulnerabilities to fix first
- **Improve operational efficiency** with coordinated response across IT and security teams
- **Scale processes** via parallel, repeatable and measurable workflows

## About Tenable

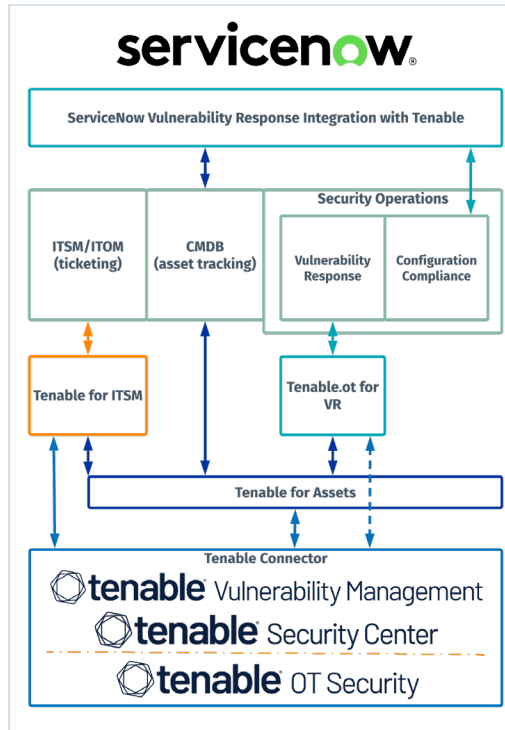
Tenable® is the Exposure Management company. Approximately 43,000 organizations around the globe rely on Tenable to understand and reduce cyber risk. As the creator of Nessus®, Tenable extended its expertise in vulnerabilities to deliver the world's first platform to see and secure any digital asset on any computing platform. Tenable customers include approximately 60 percent of the Fortune 500, approximately 40 percent of the Global 2000, and large government agencies. Learn more at [www.tenable.com](http://www.tenable.com).

## About ServiceNow

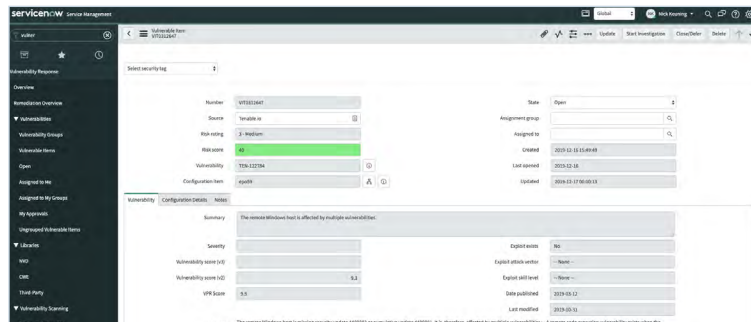
ServiceNow (NYSE: NOW) makes the world work better for everyone. Our cloud-based platform and solutions help digitize and unify organizations so that they can find smarter, faster, better ways to make work flow. So employees and customers can be more connected, more innovative, and more agile. And we can all create the future we imagine. The world works with ServiceNow™.

For more information, visit [www.servicenow.com](http://www.servicenow.com).

## Combined Solution



The diagram above shows the relationship between the Tenable Suite of ServiceNow Apps for Vulnerability Response, Ticketing (ITSM), Asset Tracking (CMDB) and the Tenable Connector. Please note: Tenable OT Security does not feed into ITSM.



This image above shows a vulnerable asset within ServiceNow that contains vulnerability information such as risk rating, risk score and the Tenable Vulnerability Priority Rating (VPR).

## More Information

You can get the latest apps here: [store.servicenow.com](http://store.servicenow.com)

Installation and configuration documentation: [docs.tenable.com](http://docs.tenable.com)

For support please visit: [community.tenable.com](http://community.tenable.com)

Watch [Tenable Apps for ServiceNow – Value Overview](#) on YouTube

Case Study – [Fortune 500 Oil & Gas Company](#)



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